

PRESS RELEASE



FOR IMMEDIATE RELEASE

DATE: Feb. 18, 2020

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BANTERRA BANK TO OFFER EXTENDED HOURS WITH THE LAUNCH OF FIVE INTERACTIVE TELLER MACHINES (ITM) FEB. 18-20; BECOMES ONE OF THE FIRST BANKS IN SOUTHERN ILLINOIS TO OFFER ITMS

Marion, IL – Much like retail stores offering online ordering/pick-up services and other conveniences that customers expect, *Banterra* is offering an additional convenient way to do banking. Beginning this week, *Banterra Bank* will begin offering extended hours with Banterra's Live Teller, an Interactive Teller Machine, at five Southern Illinois banking center locations. Those locations include West Frankfort and Du Quoin beginning Feb. 18, Harrisburg Drive-Up and Marion Kroger on Feb. 19 and Carbondale on Feb. 20. Banterra's Live Teller will replace the current ATM machine and will offer expanded services with a live teller during extended hours, as well as enhanced ATM services 24/7.

"At *Banterra*, we are focused on staying ahead of the curve when it comes to technology and customer conveniences," said Jeff May, President. "Banterra's Live Teller will allow *Banterra* customers to complete banking needs during extended hours such as making a loan payment, cashing checks and making deposits, while still receiving a personal service experience through a virtual banker."

Banterra's Live Teller hours are Monday through Friday from 8 a.m. - 6 p.m. and Saturday from 8 a.m. - 1 p.m. At any time during these hours, a customer can receive assistance from a friendly live teller by selecting the "Help" button. The live tellers are experienced Banterra team members who currently work in the Banterra Customer Care department. The ITM also serves as an ATM with enhanced services such as making deposits and cashing checks.

As part of Banterra's Live Teller launch, team members will be on site to personally assist customers with this new technology. Banterra is one of the first banks in the Southern Illinois region to offer ITMs to customers and already has a top-rated mobile app that includes Multiple Mobile Check Deposit, Person-To-Person Pay, Bill Pay and other conveniences to ensure that customers can bank at a time that works best with their busy schedules.

Banterra Bank began as a single bank in Ridgway, Illinois in July of 1975. Today, *Banterra* has nearly \$2 billion in assets and is ranked in the Top Nine Percent of U.S. Charter Banks and Top Six Percent for Illinois Charter Banks, according to asset size. *Banterra* has nearly 40 locations in Illinois, Indiana, Kentucky, Missouri, and Arizona. In addition to offering a variety of personal and business banking products, *Banterra* provides services nationwide through specialty lending divisions including Aircraft Finance, Machine Tool Finance, Corporate Banking, Transportation Lending and RV and Marine Lending. *Banterra* also offers *Banterra* Insurance for auto, home, life, business and *Banterra* Investment services. For information, call 866-BANTERRA (226-8377), or go to banterra.com.

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